Mediation is scheduled at a mutually agreeable time and location or virtual setting. The mediation is usually scheduled for two hours. Each party will have the opportunity to explain their perspective. The mediator will ask questions of each party but will not advocate, take sides, or give an opinion about the outcome of the dispute. The parties involved determine the outcome and next steps.

Mediation is:
- Voluntary
- Confidential
- Self-Determining
- Interactive
- Solution-focused

How it works
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For questions or to request a mediation, please contact BEI at:
DOADPMBEMediation@wisconsin.gov