

How to file a supplemental health claim

It's easy to file a supplemental health claim and receive the benefits you're entitled to. You can use payments any way you choose to cover costs such as copays, deductibles, child care and more.



Supplemental health claims are paid less than one day after receiving proof!¹

Information needed to initiate the claim

- Insured's full name
- Employee Social Security number
- Date of birth
- Date of event
- Address
- Date of event

How to submit the claim

- Go to the [securian.com/benefits](https://www.securian.com/benefits)
- Select "Employer" under report a new claim
- Select "Start a new claim"
- Answer all questions to the best of your ability

If documentation is required, you may securely upload the information with your claim. If you do not have the necessary documents available at the time of submission, the claims examiner will request them from you.



If you have questions, need assistance or want to file your claim over the phone, call Securian Financial at **1-888-658-0193**.

What happens once the claim is submitted?

The examiner will review your claim and documentation and make a decision or reach out to you if additional information is needed. The examiner will also review all benefits you are enrolled in and will issue as many payments as possible based on your benefits and initial documentation provided.

1. As of January 2025. Statistics reflect entire group insurance business of Minnesota Life Insurance Company and Securian Life Insurance Company.

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