

Healthcare FSA Message due to Expense Changes

Date Sent: Morning of April 8, 2020

Query to see who received message: EM_COVID_FSA_MESS_SENT

Subject Line: Additional Expenses Now Allowed Under Your Healthcare Flexible Spending Account

Text of Message:

You are receiving this email because you are enrolled in a Healthcare Flexible Spending Account or Limited Purpose Flexible Spending Account.

Due to some recent legislative changes in response to the COVID-19 outbreak, the following expenses are now eligible for reimbursement under Healthcare Flexible Spending Accounts:

- Over-the-counter drugs and medicines not prescribed by a doctor
- Menstrual care products (pads, liners, tampons, etc.)

These changes to eligible expenses are retroactive effective January 1, 2020. See the updated [Eligible Expenses list](#) for details.

ConnectYourCare (CYC) is working to update their resources and debit card settings to reflect these changes, but it may take several weeks for CYC's debit card system to be completely updated. If the CYC debit card is used to purchase these additional items in the near future, the purchase may not be authorized, and a manual reimbursement request may need to be submitted.

Retroactive reimbursement requests must be submitted manually via the [member portal](#) or mobile app.