eBenefits New Hire Enrollment Quick Start Guide

This job aid provides instructions to new employees about how to enroll in benefits online through eBenefits. If you have questions, please contact your agency payroll and benefits office.

You have 30 days from your date of hire to enroll in benefits. Once you begin enrolling through eBenefits, you must make ALL your elections at the same time. Before you begin, you should know the plans in which you want to enroll. If you are covering family members, you will need their name, date of birth and Social Security number.

**HEALTH INSURANCE INFORMATION**
Each health plan has 4 enrollment options:
- Regular plan with dental (e.g. Dean w/ Dental)
- Regular plan without dental (e.g. Dean no Dental)
- High Deductible Health Plan with dental (e.g. HDHP Dean w/ Dental)
- High Deductible Health Plan without dental (e.g. HDHP Dean no Dental)

See #8 below to learn how to turn on a health plan filter to reduce the health plans that appear on the enrollment page.

**EMPLOYEES WITH NO PRIOR WISCONSIN RETIREMENT SYSTEM (WRS) SERVICE**

- **Health (Waiting Period) Plan**: coverage is effective on the 1st of the month on or following the completion of 2 months of WRS state service. Coverage will begin when you are eligible for the employer contribution towards health insurance.
- **Health (100% Employee Paid) Plan**: coverage is effective on the 1st of the month that first occurs during your 30-day enrollment period. You will pay the full cost of coverage until you have 2 months of WRS state service. If you enroll in this plan, you must first make your election in the same health plan on the Health (Waiting Period) Plan page.

**ENROLLING IN BENEFITS**

1. Log in to Employee Self Service: [https://ess.wi.gov](https://ess.wi.gov)
2. Click on the My Benefits Tile on the Employee Self Service Homepage.
3. Click on the Benefits Enrollment page in the My Benefits Navigation Collection.
4. This will bring you to the Enrollment Landing Page. Review the material on this page and click on the Select button to start the enrollment process.

5. You will see the Enrollment Summary Page. Only benefit plans that you are eligible for will be listed on this page.

**SELECTING A PLAN**

6. To enroll in a benefit plan, click Edit next to the plan.

7. Enrollment options for that plan will display. To select a plan, click on the radio button next to the plan name. If you want to Waive coverage, scroll to the bottom of the page and click the radio button next to the Waive option.

8. On the health insurance page, you can turn on a filter to reduce the number of plans that appear on the page. Click the radio button next to the types of plans you would like to see and click Apply Filter.
**ADDING DEPENDENTS**

When you make a benefit election, you do not pick the coverage level (ex. single, family...). The system will determine the correct coverage level when/if you enroll dependents in the plan.

9. Once you make your plan selection, scroll down to the bottom of the page to add your dependents.

10. Click on **Add/Review Dependents**

11. On the next screen, click on **Add a dependent or beneficiary**

12. Enter the following information for each dependent:
   - First Name
   - Last Name
   - Name Prefix/Suffix (if applicable)
   - Date of Birth
   - Gender
   - Social Security Number
   - Relationship to Employee
   - Marital Status
   - Marital Status as of date (if single, do not need to enter a date)
   - Leave all other default values on the page, unless one of your dependents is disabled.

13. If the dependent’s address and phone are the same as the employee’s, click on the applicable checkbox. If different, enter the address and/or phone number.

14. Scroll down and click **Save** to add the dependent and click **OK**.

15. Review the information on the new dependent and repeat process if you have additional dependents to add.

16. Once all dependents are entered, click **Return to Event Selection**.

17. Once you have made your selection on the page, scroll to the bottom of the page and check the enroll box next to the dependents you want to enroll and click **Update** and **Continue**. If you do not want to save your changes, click **Discard Changes**.

**REMINDER** – if you enroll in family health insurance, you are required to cover all eligible family members. For the dental and vision plans, there is no requirement to cover all family members if you elect family coverage.

18. When you click **Update** and **Continue**, you will be brought to a page that confirms your election. Review this information for accuracy and click **Update Elections**. This will save your elections.

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Revised 6-20-19
19. You will be brought back to the Enrollment Summary Page. You will see your election next to “New”.

SUBMITTING ELECTIONS

20. Continue making your benefit elections by clicking Edit next to the plan and enter your election.

21. There are 6 plans that require you to either enroll or waive coverage.
   - Health
   - State Group Life
   - State Group Life Additional (must waive even if you waived State Group Life)
   - State Group Life Spouse & Dep (must waive even if you waived State Group Life)
   - ICI Standard
   - ICI Supplemental (only available to employees who earn more than $64,000/year)

You will not be able to submit your elections until you either enroll in or waive coverage for the plans listed above.

22. Once you have made all your elections, scroll to the bottom of the Enrollment Summary page and click Save and Continue to begin the submission process.

23. If you enrolled in health insurance, you will be required to indicate if you have Other Health Insurance or Medicare. If you answer “Yes”, complete the requested information about the plan if available.

The “Other Health Insurance” is asking if you will have other health insurance if when your State health insurance begins. If you currently have other insurance but it will end when your State insurance starts, you should answer “No” to Other Health Insurance.

You may also enter your clinic or primary care physician on this page, but it is not required. If you click on Lookup Provider ID, you can also find the National Provider ID for your clinic or doctor.

24. Click Save and Continue.

25. Once you save your elections, you are taken to the Submit Benefits Choices Page. You MUST click the Submit button on this page to submit your final elections.

26. After you click Submit, you will be taken to the Submit Confirmation Page. This confirms that your elections have been submitted.
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REVIEWING YOUR BENEFIT SUMMARY

1. Overnight, your benefit elections will be finalized. You can confirm your elections by reviewing your benefits summary the day after you submit your elections.


3. Click on the My Benefits Tile on the Employee Self Service Homepage.

4. Your Benefits Summary as of today will automatically appear on the page.

5. Enter the date that your benefits are effective on the top of the page. Click Refresh.

6. All benefit elections as of the date on the page will be listed. Click on the arrow at the far right for more information about the plan and/or a list of covered dependents.

RESOURCES

Health Insurance
- 2019 It’s Your Choice Decision Guide
- Health Plans by County
- Premiums
- Health Plan Design Comparison

Dental and Vision Plans
- Delta Dental PPO
- Dental Comparison Chart
- VSP Vision

Life Insurance
- State Group Life Insurance
- Accidental Death & Dismemberment

Disability Insurance
- Income Continuation Insurance

Employee Reimbursement/Flexible Spending Accounts
- ERA Plan webpage

Health Savings Accounts
- HSA Plan webpage

Wellness
- Well Wisconsin Portal

Savings Plans
- Wisconsin Deferred Compensation (457 Plan)
- Edvest (529 College Savings Plan)

Health Insurance Opt-Out Stipend
If not enrolling in health insurance, you may be eligible for a health insurance opt-out stipend. See the health insurance page in eBenefits for eligibility requirement. You must Waive your health insurance in eBenefits and complete a paper health insurance application to apply for the stipend within 30 days of hire.

Get to Know ALEX – Your Virtual Benefits Counselor

ALEX is an interactive decision-support tool that acts as an informative, virtual benefits counselor to help you learn more about your benefits in a personalized way. ALEX can walk you through your benefit options, so you can find the plans that are best for you. New employees are encouraged to start a conversation with ALEX.

Click here to get started. You will select the ALEX tool for State, UWHC and Retirees. When asked for your Employment Category, most employees will select “Regular (Non-LTE) employee who works at least 50%.”