

BUREAU OF EQUITY AND INCLUSION

ENTERPRISE MEDIATION SERVICE

WHAT IS MEDIATION?

Mediation is a process available to resolve workplace disputes between state employees. A trained mediator will assist with communication and problem-solving to guide parties toward a mutual resolution.

BENEFITS

Mediation is voluntary and confidential. It creates a neutral environment in which the participants determine the outcome. Mediation allows for the resolution of workplace disputes which may preserve working relationships as part of a respectful workplace.

WHAT HAPPENS AT MEDIATION?

The mediation is scheduled at a mutually agreeable time and location or virtual setting. The mediation is usually scheduled for two hours. Each party will have the opportunity to explain their perspective. The mediators will ask questions of each party but will not advocate, take sides, or give an opinion about the outcome of the dispute. The parties involved determine the outcome and next steps.

FOR QUESTIONS OR
TO REQUEST A MEDIATION,
PLEASE CONTACT BEI AT:

DOADPMBEIMediation@wisconsin.gov