## **Bureau of Equity and Inclusion**

## **ENTERPRISE MEDIATION SERVICE**

Mediators are trained to provide neutral, unbiased services to guide individuals toward mutual conflict resolution



Mediation is available to all State of Wisconsin employees to attempt to resolve workplace disputes as part of a respectful workplace

## **Mediation is:**

- Voluntary
- Confidential
- Self-Determining
- Interactive
- Solution-focused



## How it works

The mediation is scheduled at a mutually agreeable time and location or virtual setting. The mediation is usually scheduled for two hours. Each party will have the opportunity to explain their perspective. The mediator will ask questions of each party but will not advocate, take sides, or give an opinion about the outcome of the dispute. The parties involved determine the outcome and next steps.

For questions or to request a mediation, please contact BEI at: DOADPMBEIMediation@wisconsin.gov